

365 Modern Workplace

Resolve Technology have the expertise to migrate your business into the modern workplace as your core business system applications evolve.



Working in the modern world

Covid changed all our work habits and working locations overnight. The government mandated lockdowns forced us all to quickly setup a home office of sorts. We were now having staff and client meetings via video conferencing services from the dining room office, and we all quickly came to realisation that the world really had changed overnight. The power of the modern IT workplace has enabled your business to operate in this new world, working from anywhere and anytime, with many of us just needing the lockdowns to gently push us along.

Since Covid we have also seen the increasing movement of software companies now engaging in providing a SaaS (Software as a Service) platform for their applications. We are also seeing more diverse range of specialised applications appearing on the internet as more businesses are adopting the modern workplace environment and enticing business to adopt their offerings.

The modern workplace has enabled many businesses to revolutionise their Disaster Recovery Plans as this new environment has removed many hurdles in restoring services from a single location and on in-house systems.

In New Zealand we had been missing the luxury of having a large Microsoft or Amazon Web Services Datacentre on our back door, instead having to rely on the differing performance of the international fibre connections to decide if the business is ready to move to fully “cloud” SaaS services. This offshore location argument is changing as these mega datacentres are nearing completion ready to be opened to the New Zealand business world.

Having these Microsoft Azure / 365 & Amazon Datacentres in our own back yard is a game changer for New Zealand IT as it now responds to the past hesitancy of businesses moving to cloud due to:

- Internet access performance to international sites, especially during a rugby world cup.
- Sovereignty of data, being able to say exactly which datacentre and country in the world your and your customers data is located.
- Having cloud software suppliers that applications support New Zealand business for legal and regulatory requirements.
- The modern workplace has arrived and is here to stay.

Contact a Resolve Account Manager to discuss how your business could transition the modern workplace.

Great reasons to adopt Microsoft 365 Modern Workplace

Access Familiar Applications

Microsoft offers a variety of business subscription plans within Microsoft 365. Monthly 365 subscriptions can provide access to:

- Word, Excel, PowerPoint, Outlook, OneNote – both cloud and installed onto your local PC
- Microsoft Teams for chat, collaboration & virtual meetings, internally and externally to your business, & unlimited online meetings
- Microsoft online email, calendar, & contacts with a 50GB inbox per user
- Microsoft OneDrive for Business with 1TB of file storage and sharing

Microsoft 365 WEB Applications

Microsoft Business 365 web versions of their applications allow you to create, share, and collaboratively edit documents online, making documents accessible to all staff, around the clock 24/7. Other features include:

- Easy access to shared calendars and email by keeping everyone in sync.
- Seamless integration and backwards compatibility with previous versions of Microsoft applications.
- Online calendars ensure your employees never miss a meeting, regardless of where they are and what device they are using.
- Online cloud file storage users can easily access and edit documents in Word, PowerPoint, and Excel using Windows Phones, Android Phones, or iPhones.

Access Your Business Data Anywhere Using Any Type of Device

Microsoft 365 is fully cloud hosted and maintained by Microsoft. You have access to everything you need without requiring your own servers. To access use a single sign in on a variety of devices (tablet, PC, or smartphone) from any location.

Access To Latest Microsoft Applications Updates

In the past when you needed to update to the latest version of Office you were required to buy a new license for every device. Microsoft 365 is SaaS (Software as a Service) subscription that provides you with instant access to the latest version of the software.

Only Pay for the Services You Use

Microsoft 365 being a subscription service is scalable, allowing you to add or subtract users and applications as your business changes.

Flexible Deployment

If your business is not ready to completely migrate to the cloud, it is possible to create a hybrid solution where some of your business services are cloud and others remain on-premises or private cloud hosted.

Security and Privacy

Microsoft acknowledge that files and documents belong to your organisation. As part of your subscription, they have the proper compliance and security technologies deployed along with an agreement not to scan your data for promotional purposes.

Security is a major reason why businesses have been reluctant to move to the cloud. However, this has changed as Microsoft's services have become much more secure.

The security technologies now include the following:

- 128-bit SSL/TSL encryption to prevent unauthorised interception of transmissions to applications, files, and shared documents
- Antivirus and anti-malware definitions routinely updated along with security technologies to comply with the Trustworthy Computing Initiative implemented by Microsoft.
- Email protection is provided using Online Protection for Exchange when accessing Exchange Online.
- Multi Factor Authentication can be activated on your Microsoft 365 Tenancy further locking out intruders.
- Microsoft routinely undergoes security audits to ensure they remain in compliance.

Compliance

Maintaining compliance with industry standards is a costly and complex process for organisations. Microsoft 365 and Microsoft datacentres are ISO 27001. Microsoft also hold the EU Safe Harbor Seal for implementation of Privacy Shield Framework.

Microsoft Guaranteed 99.9% Uptime SLA

When you subscribe Microsoft provides a comprehensive Service Level Agreement (SLA) which guarantees an uptime of 99.9 percent. The SLA covers every part of Microsoft 365 in addition to each user. As part of the uptime guarantee, Microsoft utilises geo-redundant datacentres which simplify disaster recovery. It also saves your organization time and money on the development of a disaster recovery strategy for any 365 hosted services.